

Privacy Policy

This privacy policy sets out how City Restoration® uses and protects any information that you provide when you use this website.

City Restoration® is committed to ensuring that your privacy is protected. If you are asked to provide information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this statement.



City Restoration® may periodically update this page. You should check regularly to ensure that you are satisfied with any changes. Please see end of the document for the policy's effective date.

What information we obtain

We may obtain the following information:

- Name
- Contact information including email address
- Locality information such as postcode
- Other information relevant to your enquiry

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, for internal record keeping and to help us improve our services.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we obtain online.

Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use analytical plugins on our website to see how long people are spending on our site and on what pages they looked at most. This helps to identify any areas we may need to work on in the future. No personal data is collected from these but declining them may affect the usage of our website. Some web browsers automatically accept these cookies so please look at your browser specific settings to tailor those options to suit your preferences.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the Data Protection Act 1998 and General Data Protection Regulations. If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect.

Effective from – 11th May 2018